

Voluntary Product Accessibility Template® (VPAT®)

Revised Section 508 Edition

Version 2.4

Voluntary Product Accessibility Template® (VPAT®).....	1
Revised Section 508 Edition	1
Kofax Accessibility Conformance Report.....	2
Revised Section 508 Edition	2
Name of Product/Version: Kofax Front Office Server 4.3.....	2
Report Date: April 29, 2019	2
Product Description: Software application with browser based UI	2
Contact Information: https://www.kofax.com/contact-us	2
Evaluation Methods Used: Testing is based on general product knowledge and assistive technologies	2
Applicable Standards/Guidelines	2
Standard/Guideline.....	2
Included In Report.....	2
Terms	3
WCAG 2.0 Report.....	3
Table 1: Success Criteria, Level A	4
Table 2: Success Criteria, Level AA.....	8
Revised Section 508 Report	12
Chapter 3: Functional Performance Criteria (FPC).....	12
Chapter 4: Hardware.....	12
Chapter 5: Software	12
Chapter 6: Support Documentation and Services	14
Legal Disclaimer	15

Kofax Accessibility Conformance Report

Revised Section 508 Edition

(Based on VPAT® Version 2.4)

Name of Product/Version: Power PDF 4.1

Report Date: June 25, 2021

Product Description: Desktop software application

Contact Information: <https://www.kofax.com/contact-us>

Evaluation Methods Used: Testing is based on general product knowledge and assistive technologies

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes) Level AA (Yes) Level AAA (No)
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	(Yes)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.0 Report

Tables 1 and 2 also document conformance with Revised Section 508:

- Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 – 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
<u>1.1.1 Non-text Content</u> (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	
<u>1.2.1 Audio-only and Video-only (Prerecorded)</u> (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Not Applicable	Application does not have prerecorded audio or video. Power PDF supports create or edit content that conforms to accessibility criteria. It is the responsibility of the PDF document author to make the PDF document accessible.
<u>1.2.2 Captions (Prerecorded)</u> (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Not Applicable	Application does not have prerecorded audio or video. Power PDF supports create or edit content that conforms to accessibility criteria. It is the responsibility of the PDF document author to make the PDF document accessible.
<u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u> (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Not Applicable	Application does not have prerecorded audio or video. Power PDF supports create or edit content that conforms to accessibility criteria. It is the responsibility of the PDF document author to make the PDF document accessible.
<u>1.3.1 Info and Relationships</u> (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool)	Partially Supports	Some Document structure info are not accessible via external screen readers.

Criteria	Conformance Level	Remarks and Explanations
602.3 (Support Docs)		
<u>1.3.2 Meaningful Sequence</u> (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	
<u>1.3.3 Sensory Characteristics</u> (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Not Applicable	Power PDF does not rely upon sensory characteristics.
<u>1.4.1 Use of Color</u> (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports with exceptions	Power PDF does not use color for commands or solely to indicate state. PDFs may contain highlighting, which is color-based and is not exposed in an accessible manner.
<u>1.4.2 Audio Control</u> (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Not Applicable	There is no audio in Application. Power PDF supports create or edit content that conforms to accessibility criteria. It is the responsibility of the PDF document author to make the PDF document accessible.
<u>2.1.1 Keyboard</u> (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Partially Supports	Some Power PDF tools which requires positioning on the document (e.g., Draw or Measure tools) cannot be used by keyboard.
<u>2.1.2 No Keyboard Trap</u> (Level A)	Supports	

Criteria	Conformance Level	Remarks and Explanations
Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		
2.2.1 Timing Adjustable (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Not applicable	Power PDF does not offer time limited options.
2.2.2 Pause, Stop, Hide (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Not Applicable	Application does not have any moving, blinking or scrolling controls. Power PDF supports create or edit content that conforms to accessibility criteria. It is the responsibility of the PDF document author to make the PDF document accessible.
2.3.1 Three Flashes or Below Threshold (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Not Applicable	Application does not have any moving, blinking or scrolling controls. Power PDF supports create or edit content that conforms to accessibility criteria. It is the responsibility of the PDF document author to make the PDF document accessible.
2.4.1 Bypass Blocks (Level A) Also applies to: Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs	Not Applicable	Application does not present repeating information. Power PDF supports create or edit content that conforms to accessibility criteria. It is the responsibility of the PDF document author to make the PDF document accessible.
2.4.2 Page Titled (Level A) Also applies to: Revised Section 508 501 (Web)(Software)	Not Applicable	Not Applicable for the Application. Power PDF supports create or edit content that conforms to accessibility criteria. It is the responsibility of the PDF document author to make the PDF document

Criteria	Conformance Level	Remarks and Explanations
504.2 (Authoring Tool) 602.3 (Support Docs)		accessible.
2.4.3 Focus Order (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	
2.4.4 Link Purpose (In Context) (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports with exceptions	Power PDF supports create or edit content that conforms to accessibility criteria. It is the responsibility of the PDF document author to make the PDF document accessible.
3.1.1 Language of Page (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Not applicable	Not Applicable for the Application. Power PDF supports create or edit content that conforms to accessibility criteria. It is the responsibility of the PDF document author to make the PDF document accessible.
3.2.1 On Focus (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	Application supports. Power PDF supports create or edit content that conforms to accessibility criteria. It is the responsibility of the PDF document author to make the PDF document accessible.
3.2.2 On Input (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	

Criteria	Conformance Level	Remarks and Explanations
<u>3.3.1 Error Identification</u> (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	
<u>3.3.2 Labels or Instructions</u> (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Partially Supports	Some instructions are not read back to the user.
<u>4.1.1 Parsing</u> (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Not Applicable	Not Applicable for the Application. Power PDF supports create or edit content that conforms to accessibility criteria. It is the responsibility of the PDF document author to make the PDF document accessible.
<u>4.1.2 Name, Role, Value</u> (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Not Applicable	Not Applicable for the Application. Power PDF supports create or edit content that conforms to accessibility criteria. It is the responsibility of the PDF document author to make the PDF document accessible.

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
<u>1.2.4 Captions (Live)</u> (Level AA) Also applies to:	Not Applicable	Power PDF does not support live media.

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		
1.2.5 Audio Description (Prerecorded) (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Not Applicable	Not Applicable for the Application. Power PDF supports create or edit content that conforms to accessibility criteria. It is the responsibility of the PDF document author to make the PDF document accessible.
1.4.3 Contrast (Minimum) (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports with exceptions	A very few controls are not properly shown in High Contrast Mode
1.4.4 Resize text (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	
1.4.5 Images of Text (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	
2.4.5 Multiple Ways (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool)	Not Applicable	

Criteria	Conformance Level	Remarks and Explanations
602.3 (Support Docs) – Does not apply to non-web docs		
2.4.6 Headings and Labels (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Not Applicable	Not Applicable for the Application. Power PDF supports create or edit content that conforms to accessibility criteria. It is the responsibility of the PDF document author to make the PDF document accessible.
2.4.7 Focus Visible (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	
3.1.2 Language of Parts (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Not Applicable	Not Applicable for the Application. Power PDF supports create or edit content that conforms to accessibility criteria. It is the responsibility of the PDF document author to make the PDF document accessible.
3.2.3 Consistent Navigation (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs	Not Applicable	
3.2.4 Consistent Identification (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs	Not Applicable	
3.3.3 Error Suggestion (Level AA)	Supports	

Criteria	Conformance Level	Remarks and Explanations
Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	

Revised Section 508 Report

Notes:

Chapter 3: [Functional Performance Criteria \(FPC\)](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partially Supports	Some Power PDF tools (e.g., Draw or Measure tools) cannot be used without vision
302.2 With Limited Vision	Supports with exceptions	A few Power PDF controls can be hardly used with limited vision
302.3 Without Perception of Color	Supports	
302.4 Without Hearing	Not Applicable	
302.5 With Limited Hearing	Not Applicable	
302.6 Without Speech	Not Applicable	
302.7 With Limited Manipulation	Supports with exceptions	A few Power PDF controls can be hardly used with limited manipulation
302.8 With Limited Reach and Strength	Not Applicable	
302.9 With Limited Language, Cognitive, and Learning Abilities	Not Applicable	

Chapter 4: [Hardware](#)

Notes: Not applicable, as this is not a hardware product.

Chapter 5: [Software](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.0 section	See information in WCAG 2.0 section

Criteria	Conformance Level	Remarks and Explanations
<u>502 Interoperability with Assistive Technology</u>	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Supports	
502.2.2 No Disruption of Accessibility Features	Supports	
<u>502.3 Accessibility Services</u>	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Not applicable	This application is not "platform software" and is not a "software tool".
502.3.2 Modification of Object Information	Not applicable	
502.3.3 Row, Column, and Headers	Not applicable	
502.3.4 Values	Not applicable	
502.3.5 Modification of Values	Not applicable	
502.3.6 Label Relationships	Not applicable	
502.3.7 Hierarchical Relationships	Not applicable	
502.3.8 Text	Not applicable	
502.3.9 Modification of Text	Not applicable	
502.3.10 List of Actions	Not applicable	
502.3.11 Actions on Objects	Not applicable	
502.3.12 Focus Cursor	Not applicable	
502.3.13 Modification of Focus Cursor	Not applicable	
502.3.14 Event Notification	Not applicable	
502.4 Platform Accessibility Features	Not applicable	
<u>503 Applications</u>	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Supports with exceptions	To the extent these preferences are provided directly by Power PDF, they are supported.
503.3 Alternative User Interfaces	Not applicable	
<u>503.4 User Controls for Captions and Audio Description</u>	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Not applicable	Application has no video content.
503.4.2 Audio Description Controls	Not applicable	
<u>504 Authoring Tools</u>	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”)	See WCAG 2.0 section	See information in WCAG 2.0 section

Criteria	Conformance Level	Remarks and Explanations
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Partially Supports	From MS Word, Excel, PowerPoint to PDF supports From PDF to Office formats does not support
504.2.2 PDF Export	Supports	
504.3 Prompts	Does not support	
504.4 Templates	Not applicable	No templates are provided in Power PDF

Chapter 6: [Support Documentation and Services](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Supports	
602.3 Electronic Support Documentation	See WCAG 2.0 section	See information in WCAG 2.0 section
602.4 Alternate Formats for Non-Electronic Support Documentation	Not Applicable	Kofax only provides electronic documentation.
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Supports	
603.3 Accommodation of Communication Needs	Supports	Kofax employs the Salesforce.com "ServiceCloud" to manage support cases from our Customers. Salesforce.com follows best practices in Section 508 of the Rehabilitation Act and Web Content Accessibility Guidelines (WCAG) 2.0 Level AA to the extent possible. A third party vendor has completed an accessibility assessment of Salesforce.com's core CRM products and has documented their accessibility status using these VPATs.

Criteria	Conformance Level	Remarks and Explanations
		https://www.salesforce.com/company/legal/508_accessibility/

Legal Disclaimer

This document is provided for information purposes only and the contents hereof are subject to change without notice. Kofax does not warrant that this document is error free, nor does it provide any other warranties or conditions, whether expressed orally or implied in law, including implied warranties and conditions of merchantability or fitness for a particular purpose. Kofax specifically disclaims any liability with respect to this document and no contractual obligations are formed either directly or indirectly by this document. Kofax further makes no representation concerning the ability of assistive technologies or other products to interoperate with Kofax products.